



## UberHealth Transport Guide

### I. Login Page: [Health.Uber.com](https://Health.Uber.com)

Sign In

Enter your email

NEXT →

- a.
- b. Enter your Email, **Click Nect.**

ddionisio@aminj.com

Enter your password

NEXT →

[Forgot Password?](#)

- c.
- d. Enter your Password, **Click Next.** If you need your Password reset, hit [Forgot password](#) and a password recovery screen will pop up. Enter your information to obtain a new password.

Uber Health

Welcome, Doyle

Please select an organization below

Atlantic MEDical Imaging

- e.
- f. **Click on Atlantic Medical Imaging** as the organization.

Atlantic Medical Imaging  
**Uber Health**

**Create new** ▾

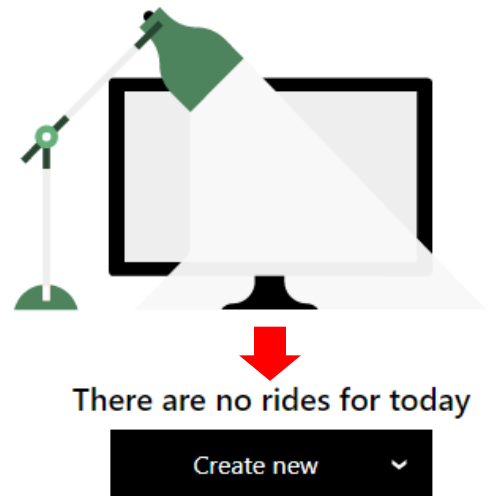
<b>Today's rides</b>	0
Awaiting pickup	0
In progress	0
Completed	0
Upcoming	0

**Future rides**

Drafts

Past rides

DD



g.

**Create new** ▾

Single ride

Delivery

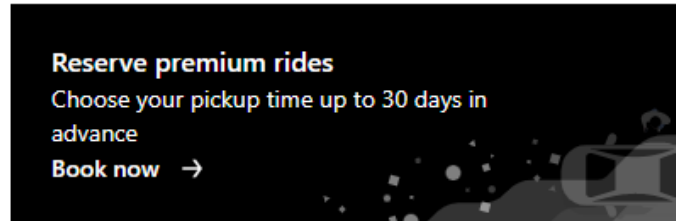
h.

i. This is the Main Dashboard where users can Create New rides, see upcoming, completed or in progress rides. **Click Create New and Select Single ride.**

## II. Entering Rider information

### New ride setup

× DD



#### Who's riding?

Doyle Dionisio -

Rider first name	Rider last name
Doyle	Dionisio
Rider's phone number	
US	+1 (609) 833-0002
Mobile	

**Rider language preferences**  
Texts to the rider will be in: [English](#)

**Automated calling**  
Uber will call all riders listed above with trip details - best for riders without mobile phones or who prefer calls. [Learn more](#)

**Share trip status**  
Send ride updates and tracking to a trusted contact

- 
- Enter the rider First and Last name as well as their Phone #. Specify whether this is a Mobile or Landline. Leave Automated calling on as this will be an additional reminder for the patient regarding their ride.

### III. Entering Trip information

Where are they going?

Pickup address

44 E Jimmie Leeds Rd, Galloway, New Jersey

Dropoff address

6529 E Black Horse Pike, Egg Harbor Towns...

- a.
- b. Enter the Pickup address and the Dropoff address.

Trip details

Choose how to request the ride

Scheduled

You set the pickup time for the rider now

Flexible

Rider requests the ride via SMS when they're ready

Flexible rides are better for reliability. [Learn more](#)

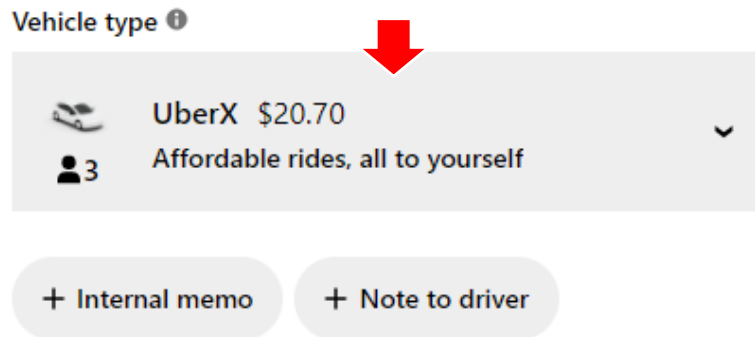
Choose when they'll ride

Nov 19 2021

10:30 AM EST

- c.
- d. Select Scheduled Ride. Choose the Date and Time of the Scheduled ride. **\*\* Note Arrival time must be adjusted per exam specific guidelines. Refer to OP Guidelines before setting arrival times.**

#### IV. Selecting Uber Vehicle



- 
- System defaults to the most cost-effective ride. Please select the most cost-effective ride. **\*\* Do not select Uber Black \*\***
- Clicking on Internal Memo will add a note that will remain with the ride in case other users need the information. Clicking on Note to Driver will send a note to the driver. Ex. Pickup on side door..etc.

#### V. Completing the Transport request

By ordering this ride, you certify that the rider has consented to Uber sharing the rider's information, including trip status, with Atlantic MEdical Imaging.

Discard

Save as draft

Set up ride

- 
- Click Set up ride to book the ride.

### Future rides

November 19, 2021: Friday

Doyle Dionisio

+1 609-833-0002

Scheduled ride

Fri, Nov 19, 2021

Pickup 11:00 AM EST

Edit ride

Cancel

- 
- 
- 
- Once the ride has been booked, you will be redirected back to the dashboard and the latest ride information will be visible.

**VI. Reviewing, Editing or Cancelling a ride**

- a. Search for the ride under Future rides.

## Future rides

DD

November 19, 2021: Friday

Doyle Dionisio

+1 609-833-0002

Scheduled ride

Fri, Nov 19, 2021

Pickup 11:00 AM EST

Edit ride

Cancel

- b.

By ordering this ride, you certify that the rider has consented to Uber sharing the rider's information, including trip status, with Atlantic MEdical Imaging.

Discard

Save as draft

Update ride

- c.

- d. Click on the **Edit ride** button to edit any parameters of the future ride. Make sure to hit **Update ride** to save changes to the date, time or location of the ride.

Fri, Nov 19, 2021

Pickup 11:00 AM EST

Edit ride

Cancel

- e.

Are you sure you want to cancel this ride?

Don't worry, you won't be charged since this ride hasn't been dispatched.

Back

Cancel ride

- f.

- g. To Cancel a ride, hit the cancel button and the above message will pop up prompting confirmation. **Hit Cancel ride** to cancel the scheduled ride. A cancellation confirmation will pop up on the upper right hand corner of the dashboard and you will be redirected back to the Dashboard Main page.

VII. Booking a Return Trip.

Past rides

December 2, 2021: Thursday

[Redacted] (609) [Redacted] Completed ride \$32.96

[Redacted] (609) [Redacted] Completed ride \$31.76

Atlantic City, NJ  
44 E Jimmie Leeds Rd  
Galloway, New Jersey

Dropoff at 10:45 AM EST  
44 E Jimmie Leeds Rd

Pickup at 10:24 AM EST  
[Redacted]

Book return Re-book trip Request support Report lost item

- Select a completed trip that is listed in Past Rides in the main menu
- Expand the ride that needs a return trip
- Verify the address with the rider, click **Book return** to book the return trip.